



**MQIC GUIDELINES, MEASURES and TOOLS SUMMARY**  
**MQIC Community Results - HEDIS® 2016 (Measurement Year 2015)**

		HEDIS®			Non-HEDIS					
			Most recent performance (2015 data)				Most recent performance (2015 data)			
Guideline	Gaps in Care	Measure	Comm	Caid	Care	Measure	Comm	Caid	Care	Comments
<b>ADHD</b>										
Diagnosis of ADHD for Children and Young Adults  Treatment of ADHD for Children and Young Adults		1. Follow-up Care for Children Prescribed ADHD Medication								
		a. Initiation Phase and F/U visit	38.86%	42.27%						
		HEDIS® Natl HMO Avg	44.37%	42.20%						
		b. Continuation and Maintenance Phase and F/U Visits	46.05%	53.78%						
		HEDIS® Natl HMO Avg	52.72%	50.93%						
		Tools: none								
<b>ASTHMA</b>										
General Principles for the Diagnosis and Management of Asthma	1. Improper use of spacers and inhaling devices 2. Not using lung volume measurements to monitor 3. Inattention to reversing asthma symptoms	1. Use of Appropriate Medications for People with Asthma (ASM)	retired HEDIS® 2016			1. Preventive visit in year (5-85 years old)	93.60%	82.21%	96.71%	
		a. 5-11 years old				2. ED visits with a Primary diagnosis of asthma/1000 asthma members (5-85 years old)	41.56	102.72	25.00	
		HEDIS® Natl HMO Avg								
		c. 12-18 years old								
		HEDIS® Natl HMO Avg								
		d. 19-50 years old								
		HEDIS® Natl HMO Avg								
		e. 51-64 years old								
		HEDIS® Natl HMO Avg								
		c. Total (sum of all the above)								
HEDIS® Natl HMO Avg										
		Tools: NHLBI EPR3: • Classifying Asthma Severity and Initiating Therapy • Assessing Asthma Control and Adjusting Therapy • Stepwise Approach for Managing Asthma Long Term Asthma Action Plan (NIH pub 07-5251) Asthma Control Plan for Child Asthma Guideline Implementation Steps & Tools (GIST) How to Use your Asthma Inhaler Inhaled Quick Relief and Control Medications (U of M) Michigan Asthma Resource Kit (Mark)								
<b>BRONCHITIS</b>										
Management of Uncomplicated Acute Bronchitis in Adults		1. Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis (AAB)	24.78%	26.77%						
		HEDIS® Natl HMO Avg	31.05%	28.09%						
		Tools: CDC Get Smart, Know When Antibiotics Work								



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<b>CHRONIC KIDNEY DISEASE</b>										
Diagnosis and Management of Adults with Chronic Kidney Disease	GFR calculation					1. Percent members in HEDIS® Diabetes or HTN populations who had a serum creatinine test (necessary for GFR)	94.16%	95.72%	97.94%	No HEDIS® measure Consider HEDIS® diabetes and HTN populations Uneven availability of eGFR thru administrative data
		Tools: none								
<b>DEEP VEIN THROMBOSIS</b>										
Outpatient Management of Uncomplicated Deep Venous Thrombosis	1. Pharmacological approaches to outpatient treatment									No HEDIS® measure
		Tools: Anticoagulation Provider Toolkit Wells Criteria (DVT scoring system)								
<b>DEPRESSION</b>										
Primary Care Diagnosis and Management of Adults with Depression	1. Pharmacological approaches to treatment	1. Antidepressant Medication Management (AMM)								HEDIS® measures for 84 and 180 days, not "9-12" months after acute symptoms resolve [A]
		a. Effective Acute Phase Treatment	71.36%	60.84%	79.33%					
		HEDIS® Natl HMO Avg	67.42%	54.45%	69.94%					
		b. Effective Continuation Treatment	53.23%	43.05%	64.75%					
		HEDIS® Natl HMO Avg	50.19%	39.44%	55.61%					
		Tools: Edinburgh Postnatal Depression Scale (EPDS) (UCSF) Patient Health Questionnaire (PHQ-9) for Depression								



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<b>DIABETES</b>										
Management of Diabetes Mellitus		1. Comprehensive Diabetes Care (CDC)				1. Statin therapy for persons with Diabetes (one rx filled during the measurement year)	<b>Retired 2016.</b> <b>New HEDIS® measure to be reported in 2017</b>			<b>Disease burden measures</b> <b>Retired 2011</b> 1. Acute Myocardial Infarction (AMI) 2. Cerebrovascular Accident (CVA) 3. Amputations 4. Dialysis  Statin therapy: measurement per specs provided by BCBSM
		a. HbA1c Testing	91.14%	86.44%	94.39%					
		HEDIS® Natl HMO Avg	89.18%	85.94%	93.06%					
		b. HbA1c Poor Control (>9.0%)	26.79%	39.96%	15.94%					
		HEDIS® Natl HMO Avg	34.05%	45.35%	28.37%					
		c. HbA1c Control (<8.0%)	61.06%	50.68%	75.53%					
		HEDIS® Natl HMO Avg	53.97%	45.54%	61.80%					
		d. HbA1c Good control (<7.0%)	43.10%	38.82%						
		HEDIS® Natl HMO Avg	36.11%	32.36%						
		e. Eye exam, retinal, performed	55.04%	59.87%	76.32%					
		HEDIS® Natl HMO Avg	56.31%	52.68%	68.29%					
		h. Med. Attention for nephropathy	89.48%	91.15%	95.63%					
		HEDIS® Natl HMO Avg	91.14%	90.01%	95.45%					
		i. Blood pressure control (<140/90mmHg)	60.64%	58.66%	64.14%					
		HEDIS® Natl HMO Avg	63.53%	59.04%	67.62%					
		<b>Tools:</b>								
		American Diabetes Association Super Foods for Diabetics								
		Choose My Plate								
		Diabetes Checklist (PDF)								
		Diabetes Self-management Education and Support in Type 2 Diabetes (DSME/S)								
	Good Health Club Physician GLs: Prev. & Treatment of Ped Obesity & Diabetes									
	National Diabetes Education Program Guiding Principles									
	<b>Pre-Diabetes:</b>									
	AMA/CDC Prevent Diabetes STAT Toolkit									
	Combined Diet and Physical Activity Promotion Programs									



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<b>HEART</b>										
Adults with Heart Failure with Reduced Ejection Fraction (previously Adults with Systolic Heart Failure)	1. Underuse ACE & ARBs 2. Treatment for special populations (e.g. African-Americans) 3. Electrolyte monitoring 4. Admission and re-admission avoidance									No HEDIS® measure
		Tools: none								
Lipid Screening and Management (previously Screening and Management of Hypercholesterolemia)	1. Pharmacological management with statin therapy									HEDIS® measure retired 2015
		Tools: ACC/AHA ASCVD Risk Estimator Tool Choose My Plate Statin Does Intensity and Equivalency Chart								
Medical Management of Adults with Hypertension	1. Pharmacological approaches to treatment	1. Controlling High Blood Pressure (CBP) (<140/90 mm Hg)	55.11%	55.42%	64.96%	1. Percent members (adult) with any diagnosis of HTN	11.46%	11.27%	42.37%	HEDIS® is ages 18-85 HEDIS® denominator includes (only) members with dx of HTN during first 6 months of the measurement year
		HEDIS® Natl HMO Avg	65.44%	54.74%	67.62%					
		Tools: Essential Guide to HTN: Accurate Blood Pressure Readings (AMA) CDC Million Hearts - Protocol for Controlling Hypertension in Adults DASH Diet Hypertension Encounter Form (AAFP) Michigan Hypertension Core Curriculum								
<b>LOW BACK PAIN</b>										
Management of Acute Low Back Pain		1. Use of Imaging Studies for Low Back Pain (LBP)	73.02%	75.45%						
		HEDIS® Natl HMO Avg	77.51%	73.57%						
		Tools: none								
<b>OSTEOARTHRITIS</b>										
Medical Management of Adults with Osteoarthritis	1. Pharmacological approaches to treatment									HEDIS® measure is for DMARD for RA
		Tools: American Arthritis Foundation self-help tools and resources								
<b>OSTEOPOROSIS</b>										
Management and Prevention of Osteoporosis		1. Osteoporosis Management in Women Who Had a Fracture (OMW)			47.08%					HEDIS® measures not sufficient - Medicare and women only - Following fracture, not preventive - Osteoporosis testing (OTO) - from Health Outcomes Survey
		HEDIS® Natl HMO Avg			41.34%					
		Tools: FRAX (WHO Fracture Risk Assessment Tool)								



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<b>OVERWEIGHT/OBESITY</b>										
Management of Overweight and Obesity in the Adult	1. Non-surgical interventions for weight loss and weight management	1. Adult BMI Assessment (ABA)	85.26%	89.99%	92.88%					
		HEDIS® Natl HMO Avg	79.28%	80.77%	92.99%					
		<b>Tools:</b>								
		CDC Adult BMI Calculator ages 20 and up								
		Choose My Plate								
		Communication GLs to Promote Health Behavior Change (PDF) (Permanente Medical Group)								
		MI Steps Up Healthy People (comprehensive patient and physician materials)								
NHLBI Adult BMI Online Calculator and downloadable apps and charts										
NHLBI: Aim for a Healthy Weight										
Prevention and Identification of Childhood Overweight and Obesity		1. Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents (WCC)								
Treatment of Childhood Overweight and Obesity		a. BMI Assessment all ages 3-17	76.61%	75.31%						
		HEDIS® Natl HMO Avg	63.95%	64.37%						
		b. Nutrition Counseling all ages 3-17	67.74%	67.48%						
		HEDIS® Natl HMO Avg	58.57%	60.22%						
		c. Coun. For Phys. Activity all ages 3-17	62.24%	59.20%						
		HEDIS® Natl HMO Avg	55.56%	53.44%						
<b>Tools:</b>										
AAP Rx for Healthy Active Living										
CDC BMI Calculator for Children and Teens 2-20 years										
CDC BMI for age and other clinical growth charts for Children & Adolescents										
Good Health Club Physician GLs: Prev. & Treatment of Ped Obesity & Diabetes										



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			Comm	Caid	Care		Comm	Caid	Care		
<b>PHARYNGITIS</b>											
Acute Pharyngitis in Children 2-18 years	1. Inappropriate use of antibiotics	1. Appropriate testing for children with pharyngitis (CWP)	79.65%	68.16%							
		HEDIS® Natl HMO Avg	81.07%	71.12%							
		<b>Tools:</b> CDC Get Smart, Know When Antibiotics Work. Pharyngitis: Treat Only Proven Group A Strep									
<b>PREGNANCY PREVENTION</b>											
Prevention of Unintended Pregnancy in Adults 18 Years and Older	1. Interventions to decrease risk of unintended pregnancy										No HEDIS® measure No meaningful measures from administrative data
		<b>Tools:</b>									
		CDC Reproductive Life Plan Tool for Health Professionals									
		CDC Preconception Health and Health Care My Reproductive Life Plan - Patient									
		CDC Summary Chart of US Medical Eligibility Criteria for Contraceptive Use									
Preventing Unintended Pregnancy in Adults Provider Toolkit (mi.gov)											
Patient Fact Sheets (mi.gov)											
Prevention of Pregnancy in Adolescents 12-17 years	1. Interventions to decrease risk of unintended pregnancy in adolescents										
		<b>Tools:</b>									
		MDCH Teen Pregnancy Prevention Initiative									
		Michigan Minor Consent Laws									
Provider Tool for Dialogue											
<b>PRENATAL AND POSTPARTUM CARE</b>											
Routine Prenatal and Postnatal Care		1. Prenatal and Postpartum Care (PPC)									HEDIS® frequency of on-going prenatal care (FPC) is Medicaid only. Differences exist among health plans in the use of hybrid method, or report based on administrative data only, thereby foregoing "lift" and reporting lower rates.
		a. Prenatal: % deliveries that received a prenatal care visit in 1st trimester or within 42 days after enrollment	76.96%	78.67%							
		HEDIS® Natl HMO Avg	81.83%	80.03%							
		b. Postpartum: % deliveries that had postpartum visit on or between 21-56 days after delivery	77.38%	61.13%							
		HEDIS® Natl HMO Avg	71.50%	60.93%							
<b>Tools:</b>											
Deliveries Before 39 Weeks (ACOG)											
Preconception Screening & Counseling Checklist (March of Dimes)											



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<b>PREVENTIVE SERVICES</b>										
<b>ADULTS</b>										
Adult Preventive Services (Ages 18-49)		1. Colorectal Cancer Screening (COL)	68.53%		79.41%					Consider HEDIS® Adults' Access to Preventive/Ambulatory Health Services  ISSUES: - Specs differ regarding frequency of preventive services Commercial every three years Medicare/Medicaid annually - Age stratifications at 20-44, 45-64, 65+  BCS - ages 50-74 (2014) CCS - not reportable 2014
		HEDIS® Natl HMO Avg	64.13%		66.67%					
		2. Breast Cancer Screening (BCS)	74.26%	59.67%	81.26%					
		HEDIS® Natl HMO Avg	73.64%	58.50%	72.32%					
		3. Cervical Cancer Screening (CCS)	74.39%	63.95%						
		HEDIS® Natl HMO Avg	73.15%	55.85%						
		4. Chlamydia Screening in Women (21-24) (CHL)	54.19%	69.29%						
		HEDIS® Natl HMO Avg	52.03%	60.65%						
Adult Preventive Services (Age ≥ 50)		5. Flu Vaccinations for Adults ages 18-64 (CAHPS) (FVA)	46.96%	37.81%						
		HEDIS® Natl HMO Avg	49.67%	38.46%						
		6. Flu Vaccinations for Older Adults 65+ (CAHPS) (FVO)			72.82%					
		HEDIS® Natl HMO Avg			n/a					
		7. Non-recommended PSA-based Screening in Older Men (PSA)			37.87%					
		HEDIS® Natl HMO Avg			31.90%					
		8. Aspirin Use (CAHPS)	40.10%	32.61%						
		HEDIS® Natl HMO Avg	40.64%	n/a						
		a. Discussing Aspirin Risks and Benefits	48.13%	43.88%						
		HEDIS® Natl HMO Avg	n/a	n/a						
		<b>Tools:</b>								
		ePSS Electronic Preventive Services Selector (AHRQ)								
		Adult Immunization Practice Standards								
		Project Accessibility USA (for women)								
Advance Care Planning										<b>Care for Older Adults (COA)</b> Four components: Advance Care Planning doc. Medication review Functional status assessment Pain assessment
		<b>Tools: none</b>								



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<b>ADOLESCENTS AND CHILDREN</b>										
Adolescent Health Risk Behavior Assessment										
		<b>Tools:</b>								
		Bright Futures Guidelines for Health Supervision								
		Rapid Assessment for Adolescent Preventive Services (RAAPS)								
Routine Preventive Services for Children and Adolescents (Ages 2-21)	1. Parent/Child education and counseling 2. Vaccinations	1. Well-Child visits in the 3rd, 4th, 5th and 6th years of life (W34)	77.65%	75.74%						
		HEDIS® Natl HMO Avg	72.08%	71.27%						
		2. Adolescent Well-Care visits (AWC)	45.56%	56.15%						
		HEDIS® Natl HMO Avg	41.62%	48.89%						
		3. Chlamydia screening in Women 16-20 years of age (CHL)	48.20%	62.49%						
		HEDIS® Natl HMO Avg	40.87%	51.49%						
		4. Non-recommended Cervical Cancer Screening in Adolescent Females	3.10%	4.16%						
		HEDIS® Natl HMO Avg	1.95%	2.71%						
		5. Immunizations for Adolescents (IMA)								
		a. Meningococcal	91.17%	89.41%						
		HEDIS® Natl HMO Avg	75.46%	74.79%						
		b. Tdap/Td	91.52%	89.81%						
		HEDIS® Natl HMO Avg	84.46%	83.36%						
		c. Combo 1	89.53%	87.64%						
		HEDIS® Natl HMO Avg	73.77%	72.66%						
		6. HPV Vaccine for Female Adolescents	22.66%	27.11%						
		HEDIS® Natl HMO Avg	20.72%	22.71%						
		<b>Tools:</b>								
		Alliance for Immunization in Michigan Toolkit								
		CDC Vaccines and Immunizations: Parents, What You Need to Know								
		CDC Video: Put Your Hands Together (proper handwashing)								
		EPSDT Physician Toolkit inc. HME forms 0-20 years								

HEDIS® Well-Child visits 3-6 (W34) omits 2-year olds.

Consider HEDIS® Children's and Adolescent's access to primary care providers. NOTES: Annual visits for ages 25 months to 6 years (no stratification break at 3 years). HEDIS® includes up to age 19 - no stratification break at 18.





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Routine Preventive Services for Infants and Children (Birth-24 months)	1. Parental education and counseling 2. Vaccinations	1. Childhood Immunization Status (CIS)								
		a. DTaP/DT	88.89%	78.32%						
			HEDIS® Natl HMO Avg	84.89%	76.33%					
		b. IPV	93.81%	91.37%						
			HEDIS® Natl HMO Avg	89.94%	87.70%					
		c. MMR	91.47%	91.25%						
			HEDIS® Natl HMO Avg	92.46%	89.21%					
		d. Hib	93.88%	88.58%						
			HEDIS® Natl HMO Avg	90.87%	87.62%					
		e. HepB	91.72%	92.67%						
			HEDIS® Natl HMO Avg	85.95%	87.70%					
		f. VZV	91.52%	90.95%						
			HEDIS® Natl HMO Avg	90.88%	88.79%					
		g. Pneumococcal	86.18%	77.41%						
			HEDIS® Natl HMO Avg	84.38%	76.53%					
		h. HepA	83.51%	84.23%						
			HEDIS® Natl HMO Avg	86.34%	83.70%					
		i. Rotavirus	80.22%	67.74%						
			HEDIS® Natl HMO Avg	79.63%	67.94%					
		j. Influenza	60.46%	45.96%						
	HEDIS® Natl HMO Avg	62.62%	45.74%							
k. Combo 2	82.80%	76.28%								
	HEDIS® Natl HMO Avg	74.67%	72.46%							
l. Combo 3	79.81%	71.31%								
	HEDIS® Natl HMO Avg	75.74%	68.99%							
s. Combo 10	50.06%	33.99%								
	HEDIS® Natl HMO Avg	50.43%	33.24%							
		2. Well-Child visits in the first 15 months of life <b>6+ visits</b> (W15)	82.90%	65.84%						
			HEDIS® Natl HMO Avg	75.55%	59.35%					
		3. Lead Screening in Children (LSC) [Medicaid only]		77.58%						
			HEDIS® Natl HMO Avg	66.50%						
<b>Tools:</b>										
Alliance for Immunization in Michigan Toolkit										
CDC Vaccines and Immunizations: Parents, What You Need to Know										
CDC Video: Put Your Hands Together (proper handwashing)										
EPSDT Physician Toolkit inc. HME forms 0-20 years										
WHO Child Growth Charts (Birth to 24 months)										



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<b>SEDATION USE, OFFICE</b>										
In Office Use of Sedation										
Tools: none										
<b>SUBSTANCE USE</b>										
Screening, Diagnosis and Referral for Substance Use Disorders	1. Assessment and identification of substance use disorders	1. Initiation and Engagement of Alcohol and Other Drug Dependence Treatment (IET)								
		a. Initiation of AOD treatment	33.62%		43.59%					
		HEDIS® Natl HMO Avg	32.50%		32.37%					
		b. Engagement of AOD treatment	8.87%		4.09%					
		HEDIS® Natl HMO Avg	9.79%		3.18%					
		Tools: CRAFFT (adolescents) MDHHS Substance Use, Problem Gaming, or Mental Health Contact Information Michigan Automated Prescription System (MAPS) SAMHSA - HRSA Center for Integrated Health Solutions (screening tools) SAMHSA - Michigan Buprenorphine Locator TWEAK - pregnant women								
<b>TOBACCO USE</b>										
Tobacco Control	1. Identification of tobacco use and exposure 2. Interventions to decrease tobacco use	1. Medical Assistance with Smoking Cessation (MSC) NOTE: Adult CAHPS - 18+				1. Percent Current Smokers (calculated in Quality Compass) - Age 18+	12.90%	42.52%	12.74%	Guideline: Age 12+  Project to total number of current adult smokers (18+) based on % current smokers and number of adults 18+ (available in HEDIS®)
		a. Advising Smokers to Quit	80.20%	80.06%	79.05%					
		HEDIS® Natl HMO Avg	77.15%	75.89%	n/a					
		b. Discussing Smoking Cessation Medications	59.59%	53.29%						
		HEDIS® Natl HMO Avg	52.18%	48.12%						
		c. Discussion Smoking Cessation Strategies	50.80%	44.78%						
HEDIS® Natl HMO Avg	49.71%	43.28%								
Tools: Guide Your Patients to a Smoke-Free Future (PDF) (Canada) MI Steps Up "Don't Smoke" (comprehensive patient and physician materials) MI Cancer Consortium Tobacco Cessation Provider Toolkit MI Insurers Tobacco Cessation Benefits										



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**Other Tools:**

<b>Michigan Department of Health and Human Services - Reporting Requirements and Wellness 4x4 Plan</b>									
Access to Primary Care for People with Disabilities									
American Disability Act: Access to Medical Care for Individuals with Mobility Disabilities									
Reporting Requirements:									
Michigan Care Improvement Registry									
Reportable Diseases in Michigan									
Requirements for Reporting Abuse and Neglect									
Michigan Health and Wellness 4x4 Plan									
Michigan Prescription Drug and Opioid Task Force Report and Recommendations									

KEY	
No measure or no data	
Guideline does not apply	
Outperformed HEDIS® 2016 Natl Average	
Underperformed HEDIS® 2016 Natl Average	
HEDIS® 2016 Natl Avg not avail	n/a

MQIC results (previous year comparison)
Decline from previous year result
Increase from previous year result
Not previously reported no comparison
Not reported on MQIC Annual report