



MQIC GUIDELINES, MEASURES and TOOLS SUMMARY
MQIC Community Results - HEDIS® 2015 (Measurement Year 2014)

		HEDIS®					Non-HEDIS							
		Most recent performance (2014 data)					Most recent performance (2014 data)							
Guideline	Gaps in Care	Measure	Comm	Caid	Care	SNP	Measure	Comm	Caid	Care	Comments			
ADHD														
Diagnosis of ADHD for Children and Young Adults Treatment of ADHD for Children and Young Adults		1. Follow-up Care for Children Prescribed ADHD Medication									Guidelines released 3/2015			
		a. Initiation Phase and F/U visit	39.28%	37.99%										
		HEDIS® Natl HMO Avg	38.20%	40.10%										
		b. Continuation and Maintenance Phase and F/U Visits	47.19%	42.81%										
		HEDIS® Natl HMO Avg	46.50%	47.50%										
Tools: none														
ASTHMA														
General Principles for the Diagnosis and Management of Asthma	1. Improper use of spacers and inhaling devices 2. Not using lung volume measurements to monitor 3. Inattention to reversing asthma symptoms	1. Use of Appropriate Medications for People with Asthma (ASM)					1. Preventive visit in year (5-64 years old)	89.88%	81.82%					
		a. 5-11 years old	95.23%	88.10%			2. ED visits with a Primary diagnosis of asthma/1000 asthma members (5-64 years old)	114.52	188.5					
		HEDIS® Natl HMO Avg	n/a	n/a										
		c. 12-18 years old	91.36%	85.09%										
		HEDIS® Natl HMO Avg	n/a	n/a										
		d. 19-50 years old	88.79%	71.44%										
		HEDIS® Natl HMO Avg	n/a	n/a										
		e. 51-64 years old	93.34%	65.96%										
		HEDIS® Natl HMO Avg	n/a	n/a										
		c. Total (sum of all the above)	91.44%	80.27%										
		HEDIS® Natl HMO Avg	n/a	n/a										
		Tools:												
		NHLBI EPR3:												
· Classifying Asthma Severity and Initiating Therapy														
· Assessing Asthma Control and Adjusting Therapy														
· Stepwise Approach for Managing Asthma Long Term														
Asthma Action Plan (NIH pub 07-5251)														
Asthma Control Plan for Child														
Asthma Guideline Implementation Steps & Tools (GIST)														
How to Use your Asthma Inhaler														
Inhaled Quick Relief and Control Medications (U of M)														
Michigan Asthma Resource Kit (Mark)														
BRONCHITIS														
Management of Uncomplicated Acute Bronchitis in Adults		1. Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis (AAB)	28.02%	28.55%										
		HEDIS® Natl HMO Avg	27.70%	28.50%										
	Tools:													
CDC Get Smart, Know When Antibiotics Work														



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		Measure	Comm	Caid	Care	SNP	Measure	Comm	Caid		Care
CHRONIC KIDNEY DISEASE											
Diagnosis and Management of Adults with Chronic Kidney Disease	GFR calculation						1. Percent members in HEDIS® Diabetes or HTN populations who had a serum creatinine test (necessary for GFR)	95.21%	90.98%	98.18%	No HEDIS® measure Consider HEDIS® diabetes and HTN populations Uneven availability of eGFR thru administrative data
		Tools: none									
DEEP VEIN THROMBOSIS											
Outpatient Management of Uncomplicated Deep Venous Thrombosis	1. Pharmacological approaches to outpatient treatment										No HEDIS® measure
		Tools:									
		Anticoagulation Provider Toolkit									
DEPRESSION											
Primary Care Diagnosis and Management of Adults with Depression	1. Pharmacological approaches to treatment	1. Antidepressant Medication Management (AMM)									HEDIS® measures for 84 and 180 days, not "9-12" months after acute symptoms resolve [A]
		a. Effective Acute Phase Treatment	71.11%	63.70%	76.40%						
		HEDIS® Natl HMO Avg	66.20%	52.30%	68.50%						
		b. Effective Continuation Treatment	52.33%	48.01%	61.17%						
		HEDIS® Natl HMO Avg	49.90%	37.10%	54.70%						
Tools:											
Edinburgh Postnatal Depression Scale (EPDS) (UCSF)											
Patient Health Questionnaire (PHQ-9) for Depression											



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			Comm	Caid	Care	SNP		Comm	Caid	Care	
DIABETES											
Management of Diabetes Mellitus							1. Statin therapy for persons with Diabetes (one rx filled during the measurement year)	60.44%	53.09%	69.88%	Disease burden measures Retired 2011 1. Acute Myocardial Infarction (AMI) 2. Cerebrovascular Accident (CVA) 3. Amputations 4. Dialysis Statin therapy: measurement per specs provided by BCBSM
	1. Comprehensive Diabetes Care (CDC)										
	a. HbA1c Testing		91.26%	86.23%	94.61%						
		HEDIS® Natl HMO Avg	90.50%	86.30%	92.80%						
	b. HbA1c Poor Control (>9.0%)		24.61%	36.13%	15.57%						
		HEDIS® Natl HMO Avg	31.10%	43.60%	24.90%						
	c. HbA1c Control (<8.0%)		63.92%	54.60%	74.02%						
		HEDIS® Natl HMO Avg	57.50%	46.50%	64.80%						
	d. HbA1c Good control (<7.0%)		42.40%	40.48%							
		HEDIS® Natl HMO Avg	39.00%	34.10%							
	e. Eye exam, retinal, performed		61.60%	60.22%	74.71%						
		HEDIS® Natl HMO Avg	56.20%	54.40%	68.50%						
	f. LDL-C screening		retired HEDIS® 2015								
		HEDIS® Natl HMO Avg	retired HEDIS® 2015								
	g. LDL-C control (<100 mg/dL)		retired HEDIS® 2015								
		HEDIS® Natl HMO Avg	retired HEDIS® 2015								
	h. Med. Attention for nephropathy		87.22%	83.86%	93.19%						
		HEDIS® Natl HMO Avg	85.40%	80.90%	92.00%						
	i. Blood pressure control (<140/90mmHg)		67.13%	66.08%	70.36%						
		HEDIS® Natl HMO Avg	64.60%	61.90%	65.00%						
j. Blood pressure control (<140/80mmHg)		retired HEDIS® 2015									
	HEDIS® Natl HMO Avg	retired HEDIS® 2015									
Tools:											
American Diabetes Association Super Foods for Diabetics											
Choose My Plate											
Diabetes Checklist (PDF)											
Diabetes Self-management Education and Support in Type 2 Diabetes (DSME/S)											
Good Health Club Physician GLs: Prev. & Treatment of Ped Obesity & Diabetes											
National Diabetes Education Program Guiding Principles											
Pre-Diabetes:											
AMA/CDC Prevent Diabetes STAT Toolkit											
Combined Diet and Physical Activity Promotion Programs											



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			Comm	Caid	Care	SNP		Comm	Caid	Care	
HEART											
Adults with Systolic Heart Failure	1. Underuse ACE & ARBs 2. Treatment for special populations (e.g. African-Americans) 3. Electrolyte monitoring 4. Admission and re-admission avoidance										No HEDIS® measure
Tools: none											
Lipid Screening and Management (previously Screening and Management of Hypercholesterolemia)	1. Pharmacological management with statin therapy	1. Cholesterol Management for Patients with Cardiovascular Conditions (CMC)					1. Statin therapy for persons with Cardiovascular Conditions (one rx filled during the measurement year)	retired HEDIS® 2015			
		a. LDL-C screening	retired HEDIS® 2015								
		HEDIS® Natl HMO Avg									
		b. LDL-C control (<100mg/dL)	retired HEDIS® 2015								
		HEDIS® Natl HMO Avg									
Tools:											
ACC/AHA ASCVD Risk Estimator Tool											
Choose My Plate											
Statin Does Intensity and Equivalency Chart											
Medical Management of Adults with Hypertension	1. Pharmacological approaches to treatment	1. Controlling High Blood Pressure (CBP) (<140/90 mm Hg)	66.13%	62.61%	75.40%		1. Percent members (adult) with any diagnosis of HTN	13.04%	8.94%	42.52%	HEDIS® is ages 18-85 HEDIS® denominator includes (only) members with dx of HTN during first 6 months of the measurement year
		HEDIS® Natl HMO Avg	64.00%	57.10%	70.70%						
Tools:											
Essential Guide to HTN: Accurate Blood Pressure Readings (AMA)											
CDC Million Hearts - Protocol for Controlling Hypertension in Adults											
DASH Diet											
Hypertension Encounter Form (AAFP)											
Michigan Hypertension Core Curriculum											
LOW BACK PAIN											
Management of Acute Low Back Pain		1. Use of Imaging Studies for Low Back Pain (LBP)	72.71%	77.13%							
		HEDIS® Natl HMO Avg	75.40%	75.10%							
Tools: none											
OSTEOARTHRITIS											
Medical Management of Adults with Osteoarthritis	1. Pharmacological approaches to treatment										HEDIS® measure is for DMARD for RA
Tools:											
American Arthritis Foundation self-help tools and resources											
OSTEOPOROSIS											
Management and Prevention of Osteoporosis		1. Osteoporosis Management in Women Who Had a Fracture (OMW)			47.59%						HEDIS® measures not sufficient - Medicare and women only - Following fracture, not preventive - Osteoporosis testing (OTO) - from Health Outcomes Survey
		HEDIS® Natl HMO Avg			38.10%						
Tools:											
FRAX (WHO Fracture Risk Assessment Tool)											



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			Comm	Caid	Care	SNP		Comm	Caid	Care		
OVERWEIGHT/OBESITY												
Management of Overweight and Obesity in the Adult	1. Non-surgical interventions for weight loss and weight management	1. Adult BMI Assessment (ABA)	91.01%	90.67%	96.23%							
		HEDIS® Natl HMO Avg	75.90%	79.90%	92.90%							
		Tools:										
		CDC Adult BMI Calculator ages 20 and up										
		Choose My Plate										
		Communication GLs to Promote Health Behavior Change (PDF) (Permanente Medical Group)										
		MI Steps Up Healthy People (comprehensive patient and physician materials)										
		NHLBI Adult BMI Online Calculator and downloadable apps and charts										
		NHLBI: Aim for a Health Weight										
Prevention and Identification of Childhood Overweight and Obesity		1. Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents (WCC)										
Treatment of Childhood Overweight and Obesity		a. BMI Assessment ages 3-11	86.66%	77.55%								
		HEDIS® Natl HMO Avg	n/a	n/a								
		b. BMI Assessment ages 12-17	86.31%	79.74%								
		HEDIS® Natl HMO Avg	n/a	n/a								
		c. BMI Assessment all ages 3-17	86.51%	78.34%								
		HEDIS® Natl HMO Avg	61.30%	64.00%								
		d. Nutrition Counseling 3-11	78.04%	70.32%								
		HEDIS® Natl HMO Avg	n/a	n/a								
		e. Nutrition Counseling 12-17	70.42%	67.45%								
		HEDIS® Natl HMO Avg	n/a	n/a								
		f. Nutrition Counseling all ages 3-17	74.50%	69.32%								
		HEDIS® Natl HMO Avg	59.20%	60.50%								
		g. Counseling for Phys. Activity 3-11	72.76%	57.16%								
		HEDIS® Natl HMO Avg	n/a	n/a								
		h. Counseling for Phys. Activity 12-17	71.31%	63.73%								
		HEDIS® Natl HMO Avg	n/a	n/a								
		i. Couns. for Phys. Activity Total All years	72.10%	59.42%								
HEDIS® Natl HMO Avg	56.00%	53.50%										
		Tools:										
		AAP Rx for Healthy Active Living										
		CDC BMI Calculator for Children and Teens 2-20 years										
		CDC BMI for age and other clinical growth charts for Children & Adolescents										
		Good Health Club Physician GLs: Prev. & Treatment of Ped Obesity & Diabetes										
		Let's Move! White House Obesity Initiative										



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PHARYNGITIS												
Acute Pharyngitis in Children 2-18 years	1. Inappropriate use of antibiotics	1. Appropriate testing for children with pharyngitis (CWP)	80.80%	67.26%								
		HEDIS® Natl HMO Avg	82.40%	69.50%								
		Tools: CDC Get Smart, Know When Antibiotics Work. Pharyngitis: Treat Only Proven Group A Strep										
PREGNANCY PREVENTION												
Prevention of Unintended Pregnancy in Adults 18 Years and Older	1. Interventions to decrease risk of unintended pregnancy										No HEDIS® measure No meaningful measures from administrative data	
		Tools: CDC Reproductive Life Plan Tool for Health Professionals CDC Preconception Health and Health Care My Reproductive Life Plan - Patient CDC Summary Chart of US Medical Eligibility Criteria for Contraceptive Use Preventing Unintended Pregnancy in Adults Provider Toolkit (mi.gov) Patient Fact Sheets (mi.gov)										
Prevention of Pregnancy in Adolescents 12-17 years	1. Interventions to decrease risk of unintended pregnancy in adolescents											
		Tools: MDCH Teen Pregnancy Prevention Initiative Michigan Minor Consent Laws Provider Tool for Dialogue										
PRENATAL AND POSTPARTUM CARE												
Routine Prenatal and Postnatal Care	1. Prenatal and Postpartum Care (PPC)	a. Prenatal: % deliveries that received a prenatal care visit in 1st trimester or within 42 days after enrollment	86.72%	83.93%							HEDIS® frequency of on-going prenatal care (FPC) is Medicaid only. Differences exist among health plans in the use of hybrid method, or report based on administrative data only, thereby foregoing "lift" and reporting lower rates.	
		HEDIS® Natl HMO Avg	87.50%	82.40%								
		b. Postpartum: % deliveries that had postpartum visit on or between 21-56 days after delivery	80.35%	66.07%								
		HEDIS® Natl HMO Avg	76.90%	61.80%								
		Tools: Preconception Screening & Counseling Checklist (March of Dimes)										



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			Comm	Caid	Care	SNP		Comm	Caid	Care			
PREVENTIVE SERVICES													
ADULTS													
Adult Preventive Services (Ages 18-49)		1. Colorectal Cancer Screening (COL)	71.71%		74.80%							Consider HEDIS® Adults' Access to Preventive/Ambulatory Health Services ISSUES: - Specs differ regarding frequency of preventive services Commercial every three years Medicare/Medicaid annually - Age stratifications at 20-44, 45-64, 65+ BCS - ages 50-74 (2014) CCS - not reportable 2014	
		HEDIS® Natl HMO Avg	64.30%		66.50%								
		2. Breast Cancer Screening (BCS)	80.57%	60.80%	81.76%								
		HEDIS® Natl HMO Avg	73.70%	58.80%	71.70%								
		3. Cervical Cancer Screening (CCS)	80.78%	70.08%									
		HEDIS® Natl HMO Avg	76.30%	60.20%									
		4. Chlamydia Screening in Women (21-24) (CHL)	56.45%	69.55%									
		HEDIS® Natl HMO Avg	51.60%	60.24%									
		Adult Preventive Services (Age ≥ 50)		5. Flu Vaccinations for Adults ages 18-64 (CAHPS) (FVA)	51.26%	36.53%							
				HEDIS® Natl HMO Avg	50.20%	n/a							
				6. Flu Vaccinations for Older Adults 65+ (CAHPS) (FVO) [Medicare only]			72.35%						
				HEDIS® Natl HMO Avg			71.80%						
				7. Pneumonia Vaccination Status for Older Adults 65+ (CAHPS) (PNU) [Medicare only]			71.77%						
				HEDIS® Natl HMO Avg			70.60%						
8. Aspirin Use	43.32%			37.97%									
HEDIS® Natl HMO Avg	44.00%			n/a									
a. Discussing Aspirin Risks and Benefits	49.49%			49.49%									
HEDIS® Natl HMO Avg	n/a			n/a									
Tools:													
Adult Immunization Practice Standards													
Project Accessibility USA (for women)													
Advance Care Planning											Care for Older Adults (COA) Four components: Advance Care Planning doc. Medication review Functional status assessment Pain assessment		
Tools: none													



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			Comm	Caid	Care	SNP		Comm	Caid	Care		
ADOLESCENTS AND CHILDREN												
Adolescent Health Risk Behavior Assessment												
		Tools: Bright Futures Guidelines for Health Supervision Rapid Assessment for Adolescent Preventive Services (RAAPS)										
Routine Preventive Services for Children and Adolescents (Ages 2-21)	1. Parent/Child education and counseling 2. Vaccinations	1. Well-Child visits in the 3rd, 4th, 5th and 6th years of life (W34)	77.26%	75.99%								HEDIS® Well-Child visits 3-6 (W34) omits 2-year olds. Consider HEDIS® Children's and Adolescent's access to primary care providers. NOTES: Annual visits for ages 25 months to 6 years (no stratification break at 3 years). HEDIS® includes up to age 19 - no stratification break at 18.
		HEDIS® Natl HMO Avg	75.60%	71.90%								
		2. Adolescent Well-Care visits (AWC)	45.57%	54.93%								
		HEDIS® Natl HMO Avg	45.80%	50.00%								
		3. Chlamydia screening in Women 16-20 years of age (CHL)	49.37%	60.61%								
		HEDIS® Natl HMO Avg	41.60%	51.20%								
		4. Non-recommended Cervical Cancer Screening in Adolescent Females	4.65%	4.91%								
		HEDIS® Natl HMO Avg	3.40%	3.80%								
		5. Immunizations for Adolescents (IMA)										
		a. Meningococcal	91.66%	90.55%								
		HEDIS® Natl HMO Avg	72.70%	73.40%								
		b. Tdap/Td	93.06%	90.98%								
		HEDIS® Natl HMO Avg	84.00%	83.70%								
		c. Combo 1	90.34%	88.90%								
		HEDIS® Natl HMO Avg	70.80%	71.40%								
6. HPV Vaccine for Female Adolescents	16.49%	25.06%										
HEDIS® Natl HMO Avg	16.60%	22.20%										
		Tools: Alliance for Immunization in Michigan Toolkit CDC Vaccines and Immunizations: Parents, What You Need to Know CDC Video: Put Your Hands Together (proper handwashing) EPSDT Physician Toolkit inc. HME forms 0-20 years										



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			Comm	Caid	Care	SNP		Comm	Caid	Care	
Routine Preventive Services for Infants and Children (Birth-24 months)	1. Parental education and counseling 2. Vaccinations	1. Childhood Immunization Status (CIS)									
		a. DTaP/DT	89.19%	79.54%							
		HEDIS® Natl HMO Avg	87.30%	78.00%							
		b. IPV	94.37%	91.23%							
		HEDIS® Natl HMO Avg	92.30%	89.00%							
		c. MMR	91.54%	90.50%							
		HEDIS® Natl HMO Avg	92.10%	90.00%							
		d. Hib	94.86%	90.23%							
		HEDIS® Natl HMO Avg	93.70%	89.30%							
		e. HepB	91.24%	93.03%							
		HEDIS® Natl HMO Avg	88.90%	89.30%							
		f. VZV	92.35%	90.69%							
		HEDIS® Natl HMO Avg	92.00%	89.70%							
		g. Pneumococcal	91.24%	79.21%							
		HEDIS® Natl HMO Avg	87.50%	78.30%							
		h. HepA	80.05%	82.11%							
		HEDIS® Natl HMO Avg	83.70%	83.40%							
		i. Rotavirus	80.41%	69.05%							
		HEDIS® Natl HMO Avg	80.80%	68.10%							
		j. Influenza	60.96%	50.78%							
		HEDIS® Natl HMO Avg	66.60%	51.10%							
		k. Combo 2	82.85%	77.59%							
		HEDIS® Natl HMO Avg	80.10%	73.80%							
		l. Combo 3	81.01%	73.23%							
		HEDIS® Natl HMO Avg	78.00%	70.40%							
		s. Combo 10	48.99%	37.33%							
		HEDIS® Natl HMO Avg	51.50%	36.10%							
2. Well-Child visits in the first 15 months of life 6+visits (W15)	81.62%	63.88%									
HEDIS® Natl HMO Avg	78.10%	58.90%									
3. Lead Screening in Children (LSC) [Medicaid only]		79.65%									
HEDIS® Natl HMO Avg		66.80%									
Tools:											
Alliance for Immunization in Michigan Toolkit											
CDC Vaccines and Immunizations: Parents, What You Need to Know											
CDC Video: Put Your Hands Together (proper handwashing)											
EPSDT Physician Toolkit inc. HME forms 0-20 years											
WHO Child Growth Charts (Birth to 24 months)											



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SEDATION USE, OFFICE											
In Office Use of Sedation											
Tools: none											
SUBSTANCE USE											
Screening, Diagnosis and Referral for Substance Use Disorders	1. Assessment and identification of substance use disorders	1. Initiation and Engagement of Alcohol and Other Drug Dependence Treatment (IET)									
		a. Initiation of AOD treatment	36.29%		46.55%						
		HEDIS® Natl HMO Avg	34.70%		32.50%						
		b. Engagement of AOD treatment	12.56%		4.89%						
		HEDIS® Natl HMO Avg	12.80%		3.30%						
		Tools:									
CRAFTT (adolescents)											
MDHHS Substance Use, Problem Gaming, or Mental Health Contact Information											
Michigan Automated Prescription System (MAPS)											
SAMHSA - HRSA Center for Integrated Health Solutions (screening tools)											
SAMHSA - Michigan Buprenorphine Locator											
TWEAK - pregnant women											
TOBACCO USE											
Tobacco Control	1. Identification of tobacco use and exposure 2. Interventions to decrease tobacco use	1. Medical Assistance with Smoking Cessation (MSC) NOTE: Adult CAHPS - 18+					1. Percent Current Smokers (calculated in Quality Compass) - Age 18+	14.10%	38.94%	12.01%	Guideline: Age 12+ Project to total number of current adult smokers (18+) based on % current smokers and number of adults 18+ (available in HEDIS®)
		a. Advising Smokers to Quit	80.97%	80.16%							
		HEDIS® Natl HMO Avg	77.00%	75.80%							
		b. Discussing Smoking Cessation Medications	58.29%	55.30%							
		HEDIS® Natl HMO Avg	51.80%	46.80%							
		c. Discussion Smoking Cessation Strategies	49.22%	47.74%							
HEDIS® Natl HMO Avg	47.00%	42.50%									
Tools:											
Guide Your Patients to a Smoke-Free Future (PDF) (Canada)											
MI Steps Up "Don't Smoke" (comprehensive patient and physician materials)											
MI Cancer Consortium Tobacco Cessation Provider Toolkit											
MI Insurers Tobacco Cessation Benefits											
Other Tools:											
Michigan Department of Health and Human Services - Reporting Requirements and Wellness 4x4 Plan											
Access to Primary Care for People with Disabilities											
American Disability Act: Access to Medical Care for Individuals with Mobility Disabilities											
Reporting Requirements:											
Michigan Care Improvement Registry											
Reportable Diseases in Michigan											
Requirements for Reporting Abuse and Neglect											
Michigan Health and Wellness 4x4 Plan											
Disease Management Program Information for MQIC Health Plans											



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Guideline	Gaps in Care	Measure	Comm	Caid	Care	SNP	Measure	Comm	Caid	Care	Comments

KEY	
No measure or no data	
Guideline does not apply	
Outperformed HEDIS® 2015 Natl Average	
Underperformed HEDIS® 2015 Natl Average	
HEDIS® 2015 Natl Avg not avail	n/a
MQIC results (previous year comparison)	
Decline from last result	
Increase from last result	
Not previously reported no comparison	
Not reported on MQIC Annual report	